

VISUAL CALLER IDENTIFICATION

Technical Field

5 This invention generally relates to telephony-based caller identification systems and methods, and more particularly, relates to a system and method for providing visual caller identification.

Background of the Invention

10 In recent years a growing number of telephone services have become available to users of telephone services. Such services include, for example, call forwarding, call waiting, conferencing, and caller identification.

15 Caller identification, or Caller ID, has become particularly popular as it allows called parties a certain degree of call screening prior to answering a call. In a typical case, the called party's telephone has a caller ID screen or a stand-alone attached caller ID device. When the called party receives a call, caller identification information on the calling party, including the date and time of the call, and often the name and number of the calling party, is displayed on the screen of the called party's caller ID device.

20 Typically, the called party receives the call, and the called party must rush to the telephone to determine who is calling by reading the caller ID screen on the called party's caller ID device. Most often, one of three caller identifications is provided to the called party. One, the identification is a name and/or number known to the caller, for example, a friend, family member, or associate. Two, the identification is a name and/or number unknown to the called party, or three, no name or number is provided, and the screen reads "private," "unlisted," "out of area," or the like. For
25 called parties who are hearing impaired, the problem is greater because the hearing impaired party first must be alerted to the ringing telephone by an alarm, such as a

flashing light, before the hearing impaired party can rush to the telephone to read the caller ID screen.

It is with respect to these considerations and others that the present invention has been made.

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Summary of the Invention

In accordance with the present invention, the above and other problems are solved by a visual caller identification system and method. A caller identification device of a called party's telephone, whether integrated with the telephone or stand-alone, includes a series of lights for visually alerting the called party to an incoming
10 call. The called party may program the caller identification device so that a first light illuminates any time the caller ID identifies a name and/or number known to the called party. A second light illuminates any time a name and/or number are provided, but are unknown to the called party. And, a third light illuminates any time the caller identification is not provided (e.g., private, unlisted, etc.).

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When the telephone begins to ring, the called party may look at the telephone for a quick screening without having to go to the telephone to read the caller ID. If the first light flashes, the called party knows that the incoming call is from a known party. If the second light flashes, the called party knows that the calling party will be identified if the called party goes to the telephone to read the caller ID. And, if
20 the third light flashes, the called party knows that no caller identification information is available for the incoming call.

Preferably, the called party saves one or more known directory numbers for comparison with the directory number of a calling party. The numbers may be saved by typing known directory numbers using a standard telephone keypad or the
25 called party may save numbers as the called party receives calls. The comparison is performed by the caller identification device when it receives caller identification information on the calling party for display. Alternatively, the comparison may be performed by network software of a telephone network in which the called party's caller identification device operates.

According to an aspect of the invention, the first light may be colored green, the second light may be colored yellow, the third light may be colored red, and each of the lights may flash when illuminated to provide better visual effect. Alternatively, each light may be the same color, and each of the three lights may flash with a different distinctive flash sequence.

According to another aspect of the invention, caller identification information to be displayed on the called party's caller ID device, or user programmed information associated with a particular directory number may be projected onto a projection surface, such as a wall in the called party's home or office.

These and other features and advantages, which characterize the present invention, will be apparent from a reading of the following detailed description and a review of the associated drawings. It is to be understood that both the foregoing general description and the following detailed description are exemplary and explanatory only and are not restrictive of the invention, as claimed.

Brief Description of the Drawings

Fig. 1 is a block diagram illustrating the system architecture of an exemplary embodiment of the present invention.

Fig. 1a is a block diagram illustrating the system architecture of an alternative embodiment of the present invention.

Fig. 2 illustrates a telephone network that provides an exemplary operating environment of the present invention.

Fig. 3 illustrates an operational flow of the steps performed by the system and method of the present invention in providing visual caller identification.

Detailed Description of the Invention

In accordance with an exemplary embodiment of the present invention, a visual caller identification system and method are provided. The caller ID device, whether integrated with the telephone or stand-alone, includes a series of colored lights for visually alerting the called party to an incoming call. The device may be

programmed such that a first light, for example green, flashes when the caller ID identifies a name or number known to the called party. A second light, for example yellow, flashes when the name and/or number is/are provided, but are unknown to the called party. And, a third light, for example red, flashes when the caller identification is not provided (e.g., private, unlisted, etc.). With this information, the called party can decide whether she should answer the call, allow the call to be directed to voice mail, or whether the call may be disregarded altogether. The functionality of the present invention is particularly useful for hearing impaired parties who may use visual caller identification to alert them to the call and to provide them useful information as to the nature of the call. Referring now to the drawings, in which like numerals represent like elements throughout the several figures, aspects of the present invention will be described.

Caller ID is well known to those skilled in the art as a system and method for displaying to called parties information about a calling party. In the typical setting, a user of caller ID has a caller identification screen integrated with her telephone set or integrated into a caller ID box connected to a telephone set as a stand alone unit. Caller identification information may be transmitted to the called party for presentation on her caller ID device using a variety of known methods. One known method uses frequency shift keyed (FSK) modem tones. The FSK modem tones are used to transmit the display message in standard ASCII character code form, and typically the transmission of the display message takes place between the first and second ring of the user's telephone set. The information sent to the user most often includes the calling number and the date and time of the call. In some situations, the name of the calling party is also included.

Fig. 1 is a block diagram illustrating the system architecture of an exemplary embodiment of the present invention. As shown in Fig. 1, a telephone set 21 is provided, and connected to the telephone set 21 is a caller identification box 100. Alternatively, the caller identification functionality of the caller ID box 100 may be integrated with the telephone set 21. The caller ID box 100 includes a display screen 105 for display of caller identification information, such as the name, number, date,

time, etc., for an incoming telephone call. According to a preferred embodiment, the caller ID box 100 includes a green light 110, a yellow light 120, and a red light 130 for visually identifying incoming telephone calls as described above.

Also illustrated in Fig. 1 are a microprocessor 140, memory 150, and a visual caller ID program 160. According to an exemplary embodiment, the microprocessor 140 is resident in the caller ID box 100 for processing information coming into the caller ID box 100 as well as accepting and processing instructions contained in the visual caller ID program 160. According to a preferred embodiment, the user of the caller ID box 100 may enter into memory 150, through the telephone keypad of the telephone set 21, a list of telephone numbers associated with known parties, such as friends, family members, associates or anyone for whom the user would like to be notified of as a known caller by the visual caller identification system of the present invention.

When the user of the caller ID box 100 receives a call on her telephone set 21, the microprocessor 140 calls on the functionality of the visual caller ID program 160 to provide visual caller identification for the user as the called party. The visual caller ID program 160 receives the telephone number of the calling party and compares that number with the numbers stored in memory 150 for which the user has designated for visual notification. For any telephone number received by the user at her telephone set 21 that matches one of the numbers entered into memory 150 by the user, the visual caller ID program 160 causes the green light 110 to flash intermittently to notify the user that the calling party is associated with one of the numbers programmed into memory 150 by the user. If the telephone number received by the caller ID box 100 does not match one of the numbers programmed into memory 150 by the user, the visual caller ID program will cause the yellow light 120 to flash intermittently. Finally, if no telephone number is available, as in the case wherein the calling party's number is designated as private, unlisted, or out of the calling area, the visual caller ID program 160 will cause the red light 130 to flash intermittently. It should be understood that the lights 110, 120, 130 may be illuminated steadily without flashing, if desired.

Alternatively, visual caller identification information may be provided to the called party in other forms including a flashing light. For example, a single flashing light can be used to indicate that the calling party is associated with one of the telephone numbers entered into memory 150 by having a single light flash intermittently in a flash/pause/flash sequence. Where caller identification information is provided, but not associated with one of the telephone numbers entered into memory 150 by the called party, a flashing sequence such as flash/flash/pause may be provided to the called party. Finally, where no caller identification information is provided, a flashing sequence such as flash/flash/flash/pause may be provided to the called party.

According to another alternative embodiment illustrated in Fig. 1a, when the called party receives a call, the caller identification information to be displayed on the display 105 of the called party's caller ID box 100 is projected onto a projection surface 180, such as a wall in the called party's home or office. It should be understood that the information to be displayed on the display 105 may include the calling party's name, telephone number, or where that information is not available, the information projected on the projection surface 180 may read "Private", "Out of the Area", or the like. Referring still to Fig. 1a, the caller ID box 100 includes a projection device (not shown) for projecting caller identification information 185 through a projection orifice 132 onto the projection surface 180. The projection device may be any suitable projection device for projecting information onto a surface, such as well known projection devices used for slide presentations operated from digital electronic devices, such as computers.

According to the alternative embodiment, when the called party caller ID box 100 receives a call on a telephone set 21, the microprocessor 140 calls on the functionality of the visual caller ID program 160, as described above with reference to Fig. 1. The visual caller ID program receives the caller identification information to be displayed on the display 105, and the visual caller ID program 160 directs the projection device to project the information to be displayed in the display 105 onto a nearby projection surface 180, as illustrated in Fig. 1a. It should be understood that the caller

identification box 100 must be positioned in a way that allows the projection information 185 to be properly projected onto a nearby projection surface 180.

As with the embodiment described with reference to Fig. 1, the called party may enter into memory 150, through the telephone keypad of the telephone set 21, a list of telephone numbers associated with known parties, such as friends, family members, associates or anyone for whom the user would like to be notified of as a known caller by the visual caller identification system. In addition, the called party may program projection information associated with certain telephone numbers for projection onto the projection surface 180 when the called party receives a call from that number. For example, the called party may program "Joe is Calling" into memory 150 associated with Joe's directory number so that when the called party receives a call from her friend Joe, the phrase "Joe is calling" will be projected onto the projection surface. If the directory number of a calling party does not match one of the programmed projections, the information otherwise to be displayed in the display 105 may be projected onto the projection surface.

Fig. 2 is a block diagram illustrating an exemplary operating environment for an embodiment of the present invention and includes a general description of a modern public switch telephone network through which the present invention preferably operates. The modern public switched telephone network (PSTN) has separate signaling paths for voice signals (or other customer-utilized communication circuits) and for control signals, which include information transmitted throughout the network to control the connection and disconnection of the voice circuits. In the late 1970s and early 1980s, American Telephone & Telegraph Company (AT&T) developed an early species of common channel interoffice signaling (CCIS). CCIS is essentially a network architecture for a switched telephone network in which information about a telephone call is transmitted over high speed data links that are separate from the voice circuits that are used to transmit the signals of the call itself.

The public switched telephone network that evolved in the 1980s incorporated the advanced intelligent network (AIN). Some of the components of the advanced intelligent network are illustrated in Fig. 1. Fig. 1 is a block diagram

representing at least a part of the advanced intelligent network (AIN) 10 of a typical local exchange carrier. The advanced intelligent network (AIN) uses the signaling system 7 (SS7) network for signal or system control message transport. The components thereof are well known to those skilled in the art. The operation of many of the components of the advanced intelligent network is also described in U.S. Pat. No. 5,245,719 to Weisser entitled "Mediation of Open Advanced Intelligent Network Interface by Shared Execution Environment" which is incorporated herein by reference. The SS7 communications protocol is provided in the document entitled "Bell Communications Research Specification of Signaling System 7," Document TR-NWT-000246, Issue 2 (June 1991), plus Revision 1 (December 1991), which is also incorporated herein by reference.

Referring still to Fig. 2, a plurality of central offices is provided in a typical public switched telephone network. Each central office may include an electronic switch known to those skilled in the art as a service switching point (SSP). These are indicated in Fig. 2 as SSP switches 12, 14, and 16. The number of SSP switches depends on the number of subscribers to be served by the public switched telephone network. An SSP is the AIN component of a typical electronic central office switch used by a local exchange carrier. The terms "SSP" and "switch" are used interchangeably hereinafter and are understood to refer to a telecommunications switch having AIN capability and which may be utilized for connecting voice channel circuits, including voice channel lines, such as trunk circuits 30 and 32.

Central offices switches (SSP) 12, 14, and 16 have a plurality of subscriber lines 18, 20, and 22 connected thereto. Each of the subscriber lines 18, 20, and 22 is connected to a terminating piece or pieces of customer premises equipment that are represented by pay telephone 21 and standard telephone sets 24 and 28. SSP switches 12, 14, and 16 are connected by a plurality of trunk circuits indicated as 30 and 32 in Fig. 2. These are the voice path trunks that interconnect the central offices 12, 14, and 16 and over which calls are connected when completed.

Each piece of terminating equipment in the PSTN is preferably assigned a directory number. The term "directory number" is used herein in a manner consistent

with its generally understood meaning of a number that is dialed or input by an originating party at an originating station to reach a terminating station associated with the directory number. A directory number, typically a ten digit number, is commonly referred to as a "telephone number" and may be assigned to a specific telephone line,
5 such as the telephone line 18 shown in Fig. 2.

Much of the intelligence, and the basis for many of the enhanced features of the network, resides in the local AIN service control point (SCP) 42 that is connected to signal transfer point 34 via SS7 data link 44. As is known to those skilled in the art, AIN service control points, such as AIN SCP 42, are physically implemented by
10 relatively powerful fault tolerant computers. Among the functions performed by the service control points is maintenance of network databases used in providing enhanced services. The AIN SCP 42 is also connected to a caller ID with name (CNAM) database 246. The CNAM database comprises a plurality of directory numbers along with associated names for the directory numbers. The CNAM database may be used to
15 provide a look-up database to provide caller ID service. According to an alternate embodiment of the present invention, caller identification information stored into memory 150 by the called party, may be stored in the AIN SCP 42 or in the CNAM database 246 or other AIN data storage device accessible by the SCP 42 for provision to the caller ID box 100 of the present invention.

In operation, the intelligent network elements of the AIN 10, as described above, communicate with each other via digital data messages transmitted over the network of digital data links. An SSP may be configured to interface with these network elements through the use of a trigger. A trigger in the network is an event associated with a particular subscriber line or call that causes the SSP to generate
20 a data packet message to be sent to a service control point. In order to keep the processing of data and calls as simple and generic as possible at central office switches, such as SSP central office switches 12, 14, and 16, a relatively small set of triggers are defined at the SSP central office switches for each call.
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The message created by an SSP 12 in response to a trigger is known as a
30 "query" message. A query message opens a "transaction" and the SSP generally holds

the communication until it receives a reply from an appropriate network element via the network of digital data links instructing the SSP 12 to take a certain action. If the SSP 12 receives no instructions within a certain amount of time, the SSP "times-out" and executes a default task for the communication. The reply to the query message may be a "conversation" message or a "response" message. Conversation messages allow for bi-directional exchanges between network elements while the transaction remains open. A "response" message closes the transaction opened by the query message, and usually instructs the SSP 12 to route the held communication for connection with a terminating station. Query messages, conversation messages, and response messages are standard types of messages defined by the AIN protocol. The details of the AIN protocol are known to those skilled in the art and will not be further described herein. For more information regarding the AIN protocol, see Bellcore Specification GR-1298-CORE Switching Systems Generic Requirements for AIN 0.1, which is incorporated herein by reference.

Having described an exemplary operating environment above in reference to Fig. 2, a flow diagram illustrating a method 300 for providing visual caller identification service to a user of caller ID services in accordance with an embodiment of the present invention will be described with reference to Figs. 1, 2 and 3. For purposes of the exemplary call flow, assume the called party has programmed into memory 150 telephone numbers of certain calling parties for whom the called party wishes to receive visual caller identification.

The method 300 begins at start step 305 and moves to step 310 where a calling party using a telephone handset 24 places a call to a called party at telephone set 21, where the called party has subscribed to caller ID services. At step 315, the originating central office switch 14 attempts to set up a call between the telephone set 24 of the calling party and the telephone set 21 of the called party by signaling the terminating switch 12 of the called party.

At step 320, the terminating switch 12 receives the call set up message from the originating switch 14, and the terminating switch 12 sends a message to the AIN SCP 42 to determine call services, including caller ID, to which the called party

has subscribed. If the called party at telephone set 21 has not subscribed to caller ID services, the method follows the "No" branch to step 395 and ends.

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5 If the called party has subscribed to caller ID services, the method follows the "Yes" branch to step 325 and the terminating switch 12 sends a query to the SCP 42 for caller identification information, if any, associated with the telephone number of the calling party. At step 330, the SCP queries the CNAN database 246 for caller identification information, if any, associated with the telephone number of the calling party. As will be appreciated by those skilled in the art, the SCP may also have to query other SCP's or other databases to obtain caller identification information, if any, associated with the calling party. If the SCP 42 locates caller identification information associated with the telephone number of the calling party, the SCP 42 forwards the caller identification information to the terminating switch 12. If, however, the telephone number of the calling party is marked as private or unlisted, or if the SCP 42 is unable to locate caller identification information associated with the telephone number of the calling party, a message will be forwarded to the terminating switch 12 that the telephone number of the calling party is private, unlisted, or unavailable.

10 At step 335, the terminating central office switch 12 of the called party attempts to connect a call from the calling party by providing a ring at the telephone set 21. Along with the ring provision, the central office switch 12 provides the caller identification information to the telephone set 21 and to the caller ID box 100, illustrated in Fig. 1.

20 At step 345, the visual caller ID program 160 at the direction of a microprocessor 140 receives the caller identification information and determines whether caller identification information is available. If not, the method follows the "No" branch to step 380. At step 380 the microprocessor 140 displays "private," "unlisted," "out of the area," or the like, according to the information provided about the telephone number of the calling party. At step 385, the visual caller ID program 160 causes the red light 130 to flash intermittently to indicate that no caller identification information is available for the incoming call. It should be understood that the called party may have been supplied the number of a friend, associate, etc. that is blocked

from publication, but that the called party has entered into memory 150 in accordance with the present invention. In such a case, the light may be programmed to flash green in accordance with step 365, but the display will read "private," "unlisted," "out of area," or the like.

5 Referring back to step 345, if caller identification information is available for the calling party, the method follows the "Yes" branch to step 355, and a determination is made whether the caller identification information for the calling party matches any of the telephone numbers entered by the called party into memory 150. If not, the method follows the "No" branch to step 370, and the caller identification
10 information of the calling party is displayed in the display 105. At step 375, the visual caller ID program 160 causes the yellow light 120 to flash intermittently indicating that the calling party information is available, but that the calling party identification information is not associated with one of the telephone numbers entered into memory 150 by the called party.

15 Referring back to step 355, if the caller identification information for the calling party does match one of the telephone numbers entered by the called party in memory 150, the method follows the "Yes" branch to step 360. At step 360, the microprocessor 140 causes the caller identification information to be displayed in the display 105. At step 365, the visual caller identification program 160 causes the green
20 light 110 to flash intermittently indicating to the called party that the calling party identification information is associated with one of the telephone numbers entered into memory 150 by the called party. The method proceeds to step 395 and ends.

According to an alternate embodiment, the determination as to whether the caller identification information for the calling party matches any of the telephone
25 numbers entered and stored by the called party may take place at one or more network elements described with reference to Fig. 2. That is, the called party may store known directory numbers at the SCP 42, the CNAM 246, or other network-based data storage medium. After the SCP 42 queries for caller identification information associated with the number of the calling party, that information may be compared to directory numbers
30 stored by the called party. If the caller identification information for the calling party

matches any numbers stored by the called party, the SCP 42 sends the caller identification information, along with the match, to the called party's caller ID device for processing in accordance with steps 360 and 365. If caller identification information is available, but no match is found, the SCP 42 sends the information to the called party's caller ID device for processing in accordance with steps 370 and 375. And, if no caller identification information is found for the calling party, the SCP 42 sends the information to the called party's caller ID device for processing in accordance with steps 380 and 385.

As described herein, a system and method are provided for presenting visual caller identification information to a called party to allow the called party to screen incoming telephone calls without the need for the called party to interrupt her activities in order to read the caller identification information provided on her caller identification device. It will be apparent to those skilled in the art that various modifications or variations can be made in the present invention without departing from the scope or spirit of the invention. Other embodiments of the invention will be apparent to those skilled in the art from consideration of the specification and practice of the invention disclosed herein.